

ACADEMIC SUPPORT AREAS: CORE INDICATORS OF EFFECTIVENESS

Re-Draft

7/18/03

Academic Improvement	Service Volume	Satisfaction Level	Student Access	Financial Sustainability	Organizational Improvement	Accreditation Status
Number / % of Students Utilizing the Service and/or Program Successfully.	Number of Students Utilizing the Services and/or Programs Offered.	Students: <ul style="list-style-type: none"> • Entering • Enrolled • Exiting 	Availability of Services and/or Programs Offered (Days & Times)	Compliance with Budget Projections	Participation in Attainment of Strategic Priorities	Institutional Effectiveness Plan in Place for Area
	Rate of Utilization of Services and/or Participation in Programs.	Employees: <ul style="list-style-type: none"> • Within area • Outside of area 	Timeliness of Services and/or Programs Provided.		Utilization of IE Assessment of Results for Area Improvement	
					Participation in Professional Development Activities	
					Extent of Compliance with policies & processes	
					Extent of Compliance with Reporting Requirements <ul style="list-style-type: none"> • Internal • External 	

Academic Support Areas Defined as: Libraries, Counseling, Tutoring, Advising, Academic Labs, Assessment, Career Planning, Student Support Services Program.

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